JIMMY NATANIEL REQUENA LLORENTTY

Agile Project Manager (APM) | Project Management, Scrum of Scrums and Governance | Banking, Insurance and AI

Santa Cruz de la Sierra, Bolivia | +591 75009349 | +591 62847755 | jimrequena@bolivianotech.com
LinkedIn: linkedin.com/in/jimrequena | Portfolio: bolivianotech.github.io

PROFESSIONAL SUMMARY

Agile Project Manager (APM) with a Master's in Mathematical and Computer Engineering (specialization in Intelligent Flexible Systems) and 25+ years in technology, since 2000, with roots in banking (Banco Mercantil Santa Cruz). Empirical PMO: governance skills built in practice as coordinator, Scrum Master, Product Owner, Business Analyst and Team Leader on projects for insurers and banks (including Fortaleza and Caja Piura), plus telecom, with teams in Bolivia, the US, Chile and Mexico. Coordinated the Axcel X project (2008 – 2009) and led four simultaneous digital banking projects at Encora. Plans milestones, risks and executive reporting with PMBOK, Scrum, SAFe and ITIL 4, and applies AI and automation (agents, n8n, AI-DLC) to tracking and to cutting manual work.

CORE SKILLS

Project governance: PMO set-up and project governance, Master plan of milestones, owners and deliverables, Schedules, dependencies and risk management, Scope, requirements and change control, KPIs and executive reporting, RACI, PMBOK, OKR, ITIL 4, ISO 9001

Management and agile: Scrum, Kanban, SAFe, Scrum of Scrums, Product Owner, Jira, Azure DevOps, Notion, MS Project, Risk management, ClickUp, Confluence, Microsoft 365, BPMN/Bizagi, Visio, UML, AS-IS/TO-BE

Banking, systems and data: Core billing and banking systems, Bank interfaces and payment gateways, Dynamic QR payments, Oracle, PL/SQL, Forms and Reports, PostgreSQL, SQL Server, Power BI, ETL

AI and agents: AI agents, Anthropic Claude, OpenAI API, Gemini, Claude Code, n8n, Make, AI-assisted development, WhatsApp API, Dynamic QR codes for online payments, AI-DLC

CERTIFICATIONS

Certified Scrum Product Owner (CSPO) — Scrum Alliance · Software Project Leader (SPLPC) — CertiProf · Project Management · AI Risk Management Professional Certification (AIRMPC) — CertiProf · Design Sprint Certification (CPDSC™) — CertiProf · AI Project Management Specialist · Agile Coach Professional (ACPC) — CertiProf · Scrum Master Professional (SMPC) — CertiProf · Big Data Professional (BDPC) — CertiProf · CT-SM · Microsoft Power BI Data Analyst · BPMN / Bizagi

CONTRIBUTION TO THE PROJECT

Capabilities transferable to opening a financial institution (not prior achievements in a bank opening):

- Structuring the PMO: governance, RACI matrix, master plan of milestones and deliverables, and a cadence of follow-up and steering meetings (Scrum of Scrums and executive reporting at Digital Harbor and MotoClick).
- Coordinating the lead specialist, business areas and vendors: dependencies, owners, scope and change control between business and technology.
- Giving leadership visibility: dashboards, indicators and progress, risk and pending-decision reports.
- Understanding the financial domain: digital banking (Caja Piura), core billing (TIGO CBS), insurance (Fortaleza) and banking systems (Banco Mercantil Santa Cruz).

PROFESSIONAL EXPERIENCE

Consulting and contract projects (running in parallel, since 2021)

Founder and Technical Lead (CEO) | QA/Automation Lead — BolivianoTech

Santa Cruz, Bolivia | 01/2021 – Present

- Runs a consultancy in agility, digital transformation and artificial intelligence, and the Aigentic line (AI agents for small businesses); plans, coordinates and delivers custom software, automation and systems-integration projects for clients in Bolivia and the US.

- Designs and orchestrates AI agents (perception, planning, tool use and memory) with Anthropic Claude, OpenAI and Gemini, integrated with databases, payment/QR gateways, CRMs and business systems, across a portfolio of 7+ in-house products.

Project Coordinator — US-BSW, with IAdáptate Bolivia

Santa Cruz, Bolivia | 2026 – Present

- Daily coordination, schedule control and documentation of the proposal submitted to the US Department of State (hydrographic monitoring of the Tamengo Canal, with Platypus LLC).

Senior Scaled Scrum Master | Coordinating Consultant — NexusPatio Tech and MotoClick App

Bolivia / USA (remote) | 12/2025 – 08/2026

- Agile coaching and coordination of scope, schedule and progress across two product lines: delivery in Bolivia and the US, and smart hardware.
- Facilitated Scrum of Scrums, mapped dependencies across teams and presented the roadmap at executive level.
- Designed tracking boards, OKR indicators and ticket-handling flows under ITIL 4; assessed AI frameworks with RACI and maturity scales.

Software Architect and AI Consultant | Agile Team Facilitator — IN-ADVANCE (strategic partner of DAMA)

Santa Cruz, Bolivia (remote) | 02/2025 – 12/2025

- Led a data governance maturity assessment (Seguros Alianza): policies, roles, and access and information security controls.

Experience in companies and client projects

Business Analyst | Project Manager and Scrum Master — Encora

Piura, Peru (remote) | 06/2023 – 04/2024

- Project Manager and Scrum Master of digital banking projects for the financial institution Caja Piura (upgrade of its mobile app, website and backoffice): led four simultaneous projects with multidisciplinary teams (frontend, backend, UI/UX, QA) running full agile ceremonies.
- Gathered and analyzed functional and technical requirements, identifying improvement and automation opportunities in a financial client's digital channels.

Product Owner | Business Analytics — Derco (now Inchcape)

Santiago, Chile (remote) | 01/2022 – 05/2023

- Product Owner of loyalty initiatives in Digital Marketing: 12 loyalty campaigns across four countries; defined and prioritized KPIs and management indicators and turned them into an actionable backlog.

Team Leader | Business Analyst — Oktana Corporation

New York and San Francisco, USA (remote) | 12/2020 – 12/2021

- Delivered an AI Contact Center (Dialogflow API) on Salesforce for AT&T, the end client of Google that requested the implementation.
- Led the development team and business analysis for a mobile-first app to sell professional bicycles from a Shopify store with Lightspeed (San Francisco client, former Salesforce eCommerce manager) and for the evaluation of hospitals in the US for NORC (University of Chicago).

Program Manager | Agile Coach — Orbis Compliance LLC

California, USA | 05/2019 – 09/2019

- Implemented Scrum and OKRs and trained 4+ multidisciplinary teams (lawyers and electrical, systems and industrial engineers).

Project Manager | Scrum of Scrums — Digital Harbor

Cochabamba, Bolivia | 02/2017 – 12/2017

- Coordinated multiple teams (QA, development, support and administration) on a California and Maryland medical-professional enrollment portal under Scrum of Scrums, with executive reporting on metrics, risks and milestones.

Sales Solutions Manager and PMO | Project Manager | Test Leader — Huawei Technologies (account MIC G-KAD)

Santa Cruz, Bolivia | 02/2015 – 03/2017

- Joined as Sales Solutions Manager and PMO, with the implementation of iSales.
- Managed telecom and security projects: a CCTV system for Cochabamba's citizen security management, the 2G-to-3G network modernization for Cooperativa de Teléfonos Santa Cruz (COTAS), IP School, antenna logistics for Millicom, and tracking and rollout of a mobile antenna for the Dakar Rally in Bolivia.
- As Test Leader, designed and documented the integration and upgrade/patch test strategy for the Core Banking/Billing System (CBS), Phase 1, validating the integration between Huawei's BSS and TIGO Bolivia's core network.

Early career in banking, insurance and telecom (overlapping periods)

Oracle Consultant: PL/SQL Developer, Database Administrator and Migration Engineer, Software Architect — Intersoft · Iteäm · Advantech (consulting)

La Paz and Santa Cruz, Bolivia | 2002 – 2012

- Software architect on Visual Studio (Zurich–La Boliviana Ciacruz); database migrations and banking interfaces.

PL/SQL, Oracle Forms and Reports Programmer — Banco Mercantil Santa Cruz

Bolivia | 12/2000 – 2002

- Joined as a programmer and developed in PL/SQL, Oracle Forms and Reports.

eCommerce Portal Project Manager | TMOS PM | Billing, Payment and Audit Analyst — ENTEL (TI Telecom Italy)

Santa Cruz, Bolivia | 01/2000 – 12/2005

- Led the eCommerce project of a virtual shopping mall and automated quality controls for Internet billing.

OTHER SELECTED PROJECTS AND ROLES

- Coordinator of the Axcel X project at Seguros y Reaseguros Fortaleza S.A. (2008 – 2009; today a consolidated bank).
- National Head of Systems at Bellcos.
- Regional Head of Systems at Emapa.

Dates not shown are available upon request.

TEACHING

University lecturer with 15+ years of teaching and researcher at UPDS (06/2025 – Present). Builds AI tools for faculty and administrative staff and co-creates the Diploma in Applied AI in Business Environments.

EDUCATION

- Master's in Mathematical and Computer Engineering, specialization in Intelligent Flexible Systems — Universidad Católica Boliviana "San Pablo", La Paz
- Diploma in Information Technologies (earned during the Master's) — Universidad Católica Boliviana "San Pablo"
- Bachelor's in Systems Engineering — Universidad Católica Boliviana "San Pablo", La Paz | 2003 – 2004
- High school diploma (Bachiller) — Colegio Boliviano Israelita | 1992

LANGUAGES

Spanish (native) · English (B2–C1) · Portuguese (intermediate) · Hebrew (basic: alphabet and beginner conversation)